

**F.No. 2-6/2018-CCRAS/Admn./Store**



**केन्द्रीय आयुर्वेदीय विज्ञान अनुसंधान परिषद्**

आयुष मन्त्रालय, भारत सरकार  
जवाहर लाल नेहरू भारतीय चिकित्सा एवं होम्योपैथी अनुसंधान भवन  
61-65, सांस्थानिक क्षेत्र, सम्मुख 'डी' ब्लॉक, जानकपुरी, नई दिल्ली-110058

**CENTRAL COUNCIL FOR RESEARCH IN AYURVEDIC SCIENCES**

Ministry of AYUSH, Govt. of India  
Jawahar Lal Nehru Bhartiya Chikitsa Evam Homoeopathy Anusandhan Bhawan  
61-65, Institutional Area, Opp. 'D' Block, Janakpuri, New Delhi-110058

ग्राम : आयुष  
Gram : "AYUSH"  
Fax : 28520748  
EPBX  
28525852, 28520501  
28522524, 28525831  
28525862, 28525883  
28525897

**Sub: Tender for comprehensive AMC of 06 Nos. Sharp photocopier Machines in CCRAS Hqrs. Office at New Delhi'.**

The CCRAS invites sealed quotations for comprehensive AMC of 06 Nos. Sharp photocopier Machines in CCRAS Hqrs. Office at New Delhi, for a period of one year from the date of signing of CSA contract:-

**2. General information about the tender:-**

a)	Tender Reference No.	<b>F. No. 2-6/2018-CCRAS/Admn./Store</b>
b)	Last date and time for receipt of Tenders	13.03.2019 upto 2.00 PM
c)	Time and date of opening of Tenders	13.03.2019 at 3.00 PM
d)	Place of opening of Tenders	Conference hall Room No. 223, 2 <sup>nd</sup> Floor, CCRAS HQs Office, No. 61-65, Institutional Area, Opp. 'D' Block, Janakpuri, New Delhi-110058.

3. The Tender shall be submitted in two bid system, technical bid and financial bid:-
- Technical bid (as per Annexure-I) consisting of all technical details; and
  - Financial bid (as per Annexure-II) indicating photocopier machines mentioned in the technical bid.

Technical bid and the financial bid should be sealed by the bidder in separate covers duly superscribed and both these sealed covers are to be put in a bigger cover which should also be sealed and duly super subscribed "**Bid for Comprehensive AMC of 06 Nos. Sharp Photocopier Machines**". The sealed Tenders may be put in the Tender Box placed on the 2<sup>nd</sup> floor near in the chamber of Deputy Director (Admn.), Room No. 222, CCRAS or by post at the aforesaid address latest by due date and time. Tenders received late will be rejected outright. Before submission of tender, the prospective bidders may inspect the machine during office hours from 11.00 AM to 5.00 PM.

4. The tenders shall be subject to the following condition:-
- The authorisation service centre certificate shall be in the form of Ink signed letter issued by the original manufacturer firm i.e. for comprehensive AMC of photocopier Machines as applicable.

- ii. Each bidder should submit an EMD of Rs.5,000/- alongwith the quotation for comprehensive AMC of photocopier Machines **(except Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) or are registered with the Central Purchase Organisation or the concerned Ministry or Department.)** EMD should be in the form of Demand Draft, drawn in favour of Director General, CCRAS, New Delhi. The EMD of unsuccessful Bidders will be refunded after award of contract and EMD of successful bidder will be returned on receipt of performance security of Rs.10,000/- of the bid amount.
- iii. The firm should not handover execution of order to any other/sister firm(s) and in such a case it will amount to violation of contract and may entail cancelation of contract and forfeiture of Performance Security.
- iv. The tenders will be opened on stipulated date and time in the presence of the tenderers or their authorized representatives who may like to be present.
- v. The tenderers should quote their rates (excluding taxes) for all the machines mentioned in the enclosed list.
- vi. If any tenderer withdraws his tender before the expiry of the period fixed for keeping the rates firm for acceptance, the earnest money, if any, deposited will be for-feited and no correspondence in this regard will be entertained thereafter.
- vii. Communication of acceptance of the tender constitutes concluded contract.
- viii. In case where a successful tenderer, does not provide the service or in time or to provide the services, the Council at its discretion may obtain such services from the next higher tenderer and the loss, if any, caused to the Council due to increased rates shall be borne by the defaulting tenderer.
- ix. The performance security shall be returned to the contractor within two months after expiry of the contract period, but in the event of any dispute arising between the Council and the contractor, the Council shall be entitled to deduct such sums which in the opinion of the Council is due from/not payable to the contractor.
- x. Any sum of money due and payable to the contractor, including Performance Security under this contract may be appropriated by the Director General, CCRAS and set off against any claim of the Director General, CCRAS against the tenderers.
- xi. No enhancement of rates will be considered during period of contract.
- xii. Firm should furnish valid registration number/GST No.
- xiii. The Director General has every right to reject/accept any bid without assigning any reasons.
- xiv. The detailed terms and conditions of contract are enclosed at Annexure-A.
- xv. The service provider should have a minimum three years experience in the comprehensive AMC field of the brand.

  
(A.K. Meena)  
Administrative Officer (Admin.)

**TERMS AND CONDITIONS OF ANNUAL COMPREHENSIVE SERVICE  
MAINTENANCE CONTRACT**

- (i) The contractor will depute qualified and experienced service engineer (s) for the upkeep and maintenance of the photocopier machines. Call should be attended promptly and within a reasonable time on all days, including Sundays and holidays. In case of system dead complaints, calls shall be attended after office hours also.
- (ii) During the contract period the contractor will make periodic preventive checks of the machines to minimize the breakdown.
- (iii) All the repair works will be carried out within the premises of **CCRAS, JLN BCEHAB, 61-65, Industrial Area, opp. 'D' Block, Janakpuri, New Delhi**. However, the works that cannot be carried out within the premises can be allowed to be done outside but no extra payment will be made for that.
- (iv) The payment of comprehensive AMC charges will be made @ 25% on quarterly basis after completion of three months, subject to rendering of satisfactory service. No advance payment will be made in any case.
- (v) The rates quoted shall remain valid for the contract period. In case of satisfactory service, the contract may be extended for further periods as deemed fit as per the requirement.
- (vi) If the machine/system is not repaired within two days, the contractor will provide standby machine. Penalty @ Rs.250/- per day will be imposed on failing in repair/providing standby machine within the assured time period. Only those firms, which are in position to provide standby machine in the contingency mentioned in this clause, should submitted quotations.
- (vii) The Contract covers listed systems/machines only.
- (viii) The Contractor shall replace the components free of charge, which may be necessary during the period of contract. In cases of replacement of faulty parts, they shall be replaced only by genuine spares should be new parts. The old parts will be handed back.
- (ix) In case of intermittent failures of repetitive problems due to improper diagnosis of repair, the machines shall be treated as continuously out of order.
- (x) The period of contract shall be for one year from date of award of contract extended for further two years on the same rate, terms & conditions subject to satisfactory performance of the agency/contractor.

**Annexure - I**

**TECHNICAL BID**

M/s. \_\_\_\_\_

\_\_\_\_\_  
(Name, address Landline and Mobile Nos.  
of the bidding firm/agency firm/ agency):-

Sl. No.	Documents kept in the Technical Bid envelope	Whether enclosed (The firm would write Yes OR No in the respective columns)
1.	EMD	
2.	Ink Signed copy of registration/Certificate from OEM regarding authorized service provider for Sharp photocopier machine.	
3.	Self certificate in respect of not being blacklisted by any Govt. /Semi. Govt. Office	
4.	Details & copy of GST registration of firm	
5.	Copy of PAN of firm	
6.	Copy of rate contract for providing the services in any Govt. office in Delhi for three years for maintaining the minimum 06 number photocopier machines	

It is hereby declared that the Terms & Conditions of the CCRAS NIT No.2-6/2018-CCRAS/Admn./Store dated \_\_/\_\_/\_\_\_\_ are fully acceptable to our firm/agency.

(To be signed by the Authorized Signatory  
of the Firm/Agency with Name and Stamp)



**Annexure-II**

**Financial bid:**

**List of photocopier Machines:-**

<b>Sl. No.</b>	<b>Model No. &amp; Serial No.</b>	<b>Make</b>	<b>Qty.</b>	<b>Price quoted per copy (Excluding GST)</b>
1.	AR-5320 M/c No. 73040115	Sharp	01 No.	
2.	AR-5320 M/c No. 73040165	Sharp	01 No.	
3.	AR-205 M/c No. 03062501	Sharp	01 No.	
4.	AR-205 M/c No. 13074442	Sharp	01 No.	
5.	AR-205 M/c No. 03067647Y	Sharp	01 No.	
6.	AR-5726 M/c No.25043823	Sharp	01 No.	

**Signature & Seal of the Bidder/Agency/firm**



To,

Director General,  
Central Council for Research in Ayurvedic Sciences,  
Jawahar Lal Nehru Bhartiya Chikitsa Evam Homoeopathy Anusandhan Bhawan  
No. 61-65, Institutional Area,  
Opp. 'D' Block, Janakpuri,  
NEW DELHI – 110058

Respected Sir,

I/We ..... who are established and reputed firm dealing with comprehensive AMC of photocopier machines items hereby offer our quotation against the tender ref. No. .... and accept the terms & conditions of the tender and enclose a copy of the tender document duly signed by the authorised signatory.

Yours faithfully,

(Name) for and on behalf of M/s.....  
(Name of Manufactures)

**Note: This letter of authority should be on the letterhead of the concern and should be signed by a authorized signatory.**